



Helping you find the right care, when it matters most

At CHS, we know arranging care can be emotional and overwhelming, whether it's for you or a loved one. That's why we're here: to simplify the process, listen to your needs, and offer trusted expert guidance every step of the way - at no cost to you.

We don't simply offer care options; we thoughtfully match you with the right providers tailored to your individual needs, preferences, and circumstances. With over 30 years' experience and a network of 4,000+ rigorously vetted, CQC-accredited care homes and home care agencies, you can be confident your loved one is in safe hands.

Expert guidance to find the right care home or home care

Whether you're exploring the idea of receiving care at home or facing the decision to move into a care home, we are here to guide you with empathy and expertise. We take the time to truly listen and understand your unique situation - whether it's urgent or part of longer-term planning.

Care home selection service

We'll help you find the right care home - whether you need residential, nursing or dementia support. Your dedicated advisor will listen to your needs, shortlist carefully vetted homes, and support you through visits and assessments, so you can make a confident, informed choice.

Home care selection service

If staying at home is the right option, we'll guide you to the best home care solution. We match you with trusted agencies offering experienced carers and qualified nurses who provide tailored support, so you or your loved one can live safely and comfortably at home.

Not sure whether home care or a care home is right for you?

That's exactly what we're here for. Our experienced advisors take the time to understand your situation and talk you through both options clearly and supportively, so you can move forward with confidence, knowing you've made the right choice.

Friendly, personable, knowledgeable, reassuring, fast, responsive. CHS delivered a perfect solution within a short period of time. Ticked all the boxes and more. Couldn't ask for better in what was a relatively chaotic and stressful time for us.

Client

How we help you find the right care

From your very first phone call, we'll take you through the process with care, understanding and expert advice. You stay in control, we're simply here to support, guide and reassure you along the way. Here's how it works:

- 1. Start with a conversation**
Contact our friendly team - we're ready to listen.
- 2. Tell us what matters most**
We'll take the time to understand your personal needs, preferences, and any concerns - no rush, no pressure.
- 3. Meet your dedicated advisor**
You'll be introduced to your own care liaison advisor, someone who'll be by your side throughout your care placement journey.
- 4. Receive a personalised shortlist**
Based on your unique needs, we'll recommend care options we truly believe are the best fit.
- 5. Explore your options together**
We'll talk through each option with you, arrange visits or assessments, and answer all your questions.
- 6. We help put everything in place**
Once you've made your choice, we'll take care of the arrangements, so everything runs smoothly.

Why CHS Healthcare?

With CHS, you don't have to face care decisions alone. We go beyond simply listing providers - we guide you through the entire process with compassion, knowledge and ongoing support.



4,000+ registered
UK care providers



Care advice and support
service at no cost



Commissioned and
trusted by the NHS



Continued support beyond
your care placement



Expert guidance
throughout your journey



Extensive care arrangements
and tailored options

Start your care journey with confidence

Get in touch today. We are here to guide you every step of the way. Whether you need urgent support or are planning ahead, our expert team offers personalised advice tailored to your unique needs.

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